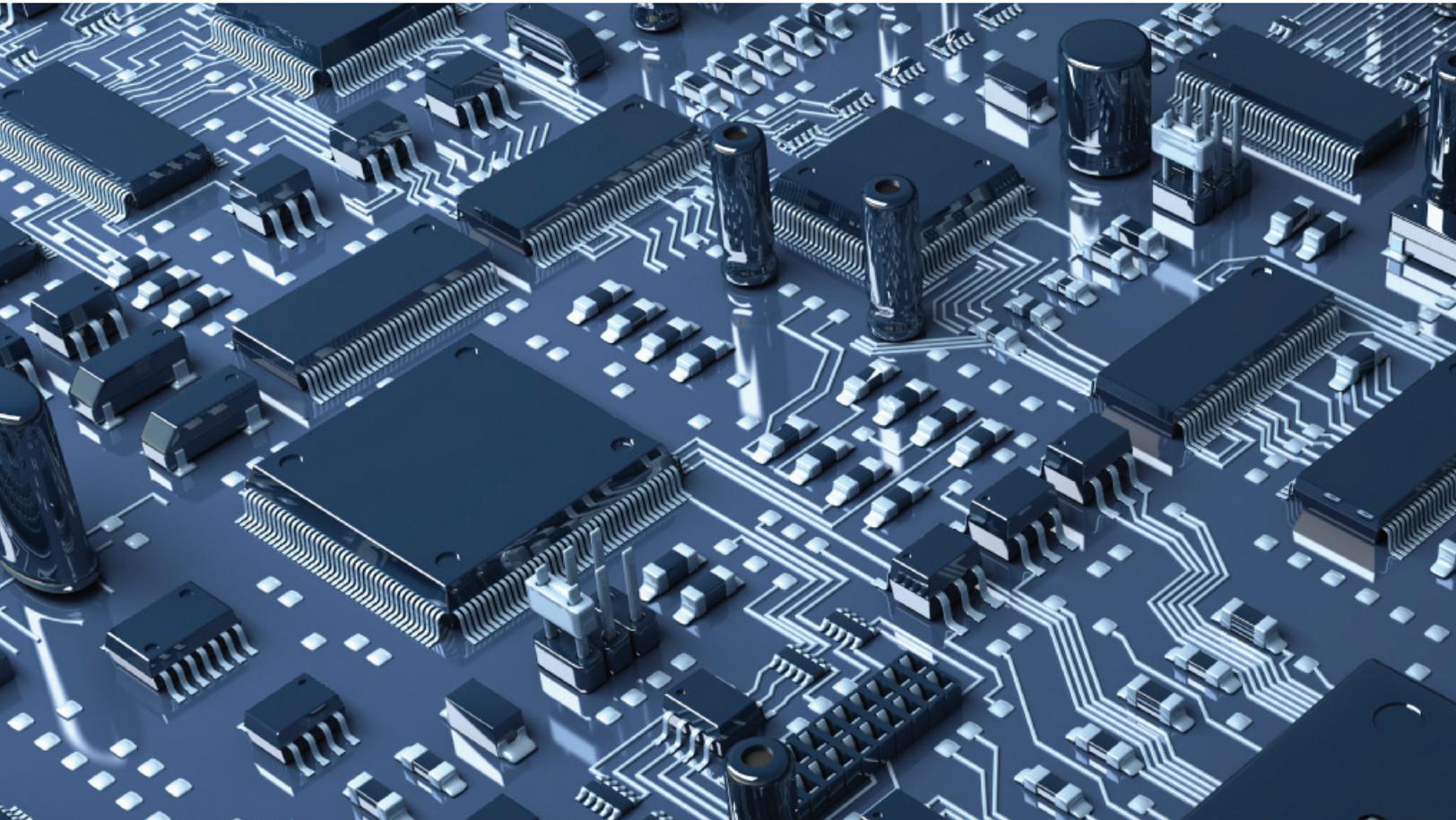


# Insurance Technology Group



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Perr&Knight's Insurance Technology Group delivers an in-depth understanding of insurance technology and unparalleled insurance subject matter expertise. This complement of capabilities is rarely found, yet is critically important to core insurance project success.

As technology plays an increasingly significant role in both the functioning and competitive positioning of insurers, it takes the brightest minds and best known methods to give them the edge they need to be successful in their technology-intensive pursuits. Our service offerings have been refined over more than fifteen years working with hundreds of insurers through multiple periods of rapid technological change. As a result, our consultants are armed with the knowledge, skills and experiences demanded when precision matters, when deviations from plan can have devastating effects – and when project failure is simply not an option.

To best serve our clients, our roster of services is organized around the entire technology lifecycle. Accordingly, we provide expertise through the planning, decision making and ongoing management of their technology initiatives.

## IT PLANNING SUPPORT

- **SOLUTION DESIGN SERVICES** include the creation of context diagrams, architectural diagrams and process models used to define the boundaries of important IT initiatives.
- **REQUIREMENTS MANAGEMENT SERVICES** include the scheduling and facilitation of requirements gathering workshops, the creation of requirements documentation and the training of staff in good requirements management tools & techniques.
- **PROJECT PLANNING SERVICES** include the scoping of critical IT projects, scheduling of resources and project cost estimation.

## IT DECISION SUPPORT

- **VENDOR SELECTION SERVICES** include the development of requests for information/proposal, the creation of evaluation tools including demonstration scripts and scoring templates and the drafting of vendor reviews and suitability opinions.
- **PROJECT RISK ASSESSMENT SERVICES** include the identification of project risks, an evaluation of their probability of occurrence and impact and the development of mitigation plans to reduce or retire any such risks.
- **BUSINESS CASE DEVELOPMENT SERVICES** include an evaluation of the strategic fit and financial expectations in the context of the risk environment to support or negate the rationale for significant IT investments.

## IT EXECUTION SUPPORT

- **IT STANDARDS & PRACTICES SERVICES** include organizational maturity assessments and promotion of the good practices embodied in the CobiT IT governance framework.

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- **BUSINESS PROCESS DESIGN SERVICES** include the modeling of critical processes utilized or impacted by IT, identification of root causes of process inefficiency and the development of improvement plans to address process problems.
  - **STAFF AUGMENTATION & TRAINING SERVICES** include the identification and indoctrination of technical resources and transfer of knowledge to staff to facilitate the adoption of new IT tools, techniques or process designs.
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**"Technology challenges are hard enough by themselves. Add the complexities of an insurance operation, and it becomes evident that a unique balance of skills is required for project success."**

- Rob Berg, Director, Perr&Knight's Insurance Technology Group

**"Failure is not an option."**

- Gene Kranz, Flight Director, Gemini and Apollo programs

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## ABOUT US

Perr&Knight is a leading provider of insurance support services and a strategic resource that companies utilize to reduce their fixed costs while increasing the efficiency and value of their insurance operations. Perr&Knight's insurance support services include Actuarial Consulting, Competitive Intelligence, Data Services, Insurance Technology and Regulatory Compliance.

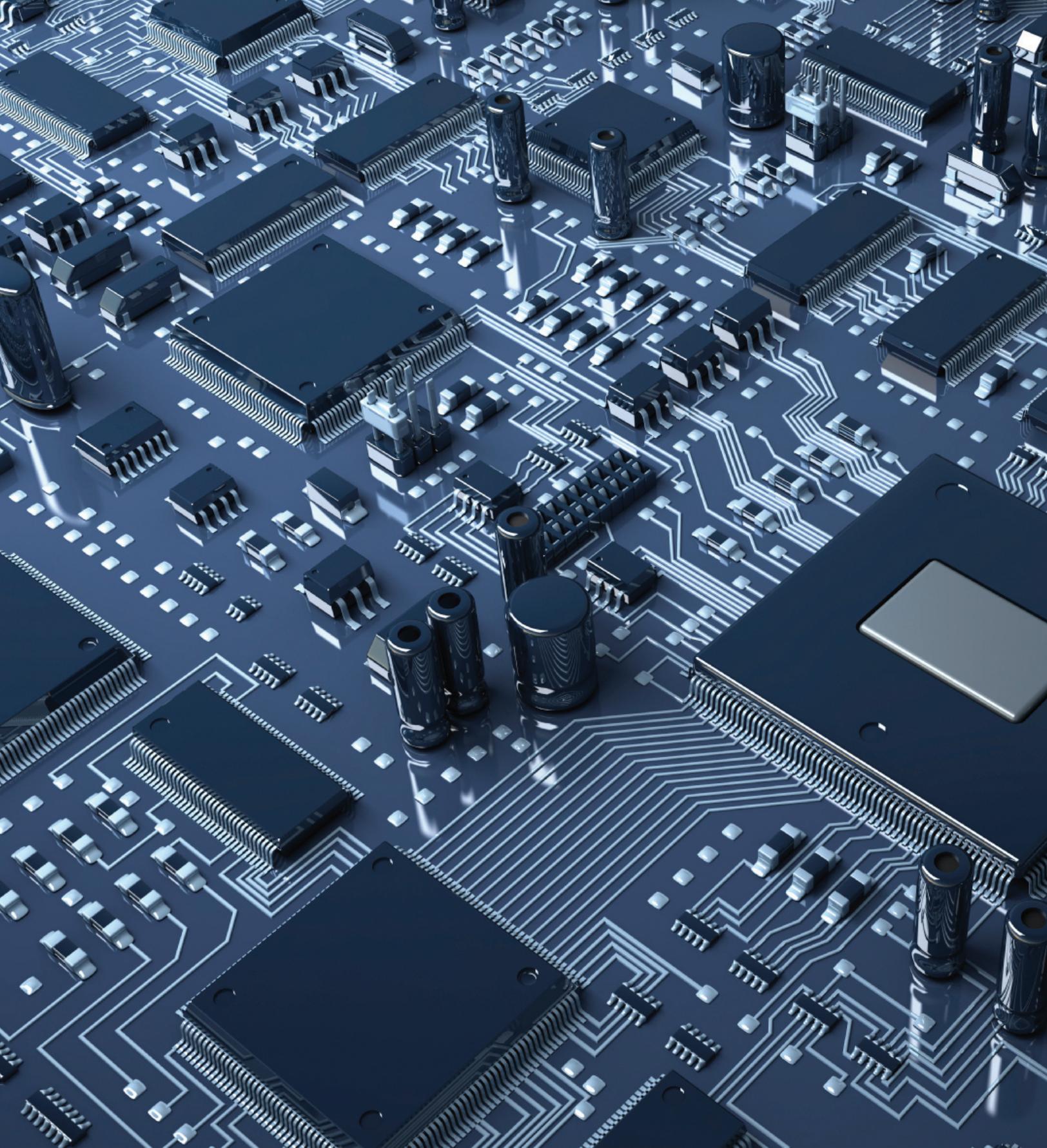
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